

# **GOODWOOD**

#### The Role

The **Security Officer** will be part of the Security team and report to the Security Supervisor.

#### About us

At Goodwood, we celebrate our 300 year history as a quintessentially English Estate, in modern and authentic ways delivering extraordinary and engaging experiences. Our setting, 12,000 acres of West Sussex countryside and our story both play significant roles in Goodwood's success. What really sets us apart is our people. It is their passion, enthusiasm and belief in the many things we do that makes us the unique, luxury brand we are.

### Passionate People

It takes a certain sort of person to flourish in such a fast-paced, multi-dimensional environment like Goodwood. We look for talented, self-motivated and enthusiastic individuals who will be able to share our passion for providing the "world's leading luxury experience."

#### **Our Values**

The Real Thing	Daring Do	Obsession for Perfection	Sheer Love of Life
We employ meticulous attention to detail to create experiences, as they should be. We are honest and open.	We don't mind breaking the rules to create the best possible experiences. We will take tough decisions	It's a team thing – everybody mucks in to make things happen. We're madly passionate about what we do	We want to make everyone feel special by loving what we do.

# Purpose of the role

Part of a team responsible for providing security coverage 24/7 for the Family and the entire Estate, being the ultimate decision maker when on shift and therefore holding responsibility for the shifts activities and response.

### Key responsibilities

- Conduct daily patrols and inspection of both the inside and outside of Goodwood House, stables, adjoining buildings and grounds, checking all entry/exit points. This is also to include active fire prevention measures such as inspecting extinguishers and fire alarm systems
- Conduct regular mobile and foot patrols of the rest of the Estate
- Provide advice relating to physical, procedural, personnel security to internal stakeholders
- Ensure the House (including private apartments) is secured appropriately and monitored 24/7
- Respond to all fire and intruder alarms across the Estate
- Assist in the running of the Security control room
- Develop and maintain an effective working relationship with Estate employees, tenants, contractors, visitors, neighbours and key third party agencies
- Assist with the security requirements at events and other functions held on the Estate

- Attend updates/refresher-training courses as required ensuring conformity with legislative requirements/best practice
- Attend and participate in meetings as required
- Ensure all Security policies and operational procedures are followed
- Report on any breaches of security and/or highlight security related matters of which the Security Manager may need to be aware
- Be a qualified First Aider able to respond to both medical emergencies and accidents/incidents

In order to provide the required 24-hour coverage, the post holder will work a shift system which will include weekends and nights in conjunction with the other Security Officers. The post holder may be contacted outside of such hours in the event of an emergency and asked to respond.

A DBS check will be required for this role.

## Qualities you will possess

- Passion for what you do
- Positive and friendly with a "can do attitude"
- Attention to detail
- Ability to prioritise and organise
- Proactive and flexible
- Tactful, discreet, confidential

- Take responsibility for yourself
- Confident to make decisions and to stand by them
- Good negotiation and influencing skills
- Excellent communicator
- A sense of fun!

### What do you need to be successful?

- Relevant experience in a security related role
- SIA Licence Holder Door Supervisor essential
- Close Protection and CCTV operations desirable
- First Aid at Work Certificate essential
- A working knowledge of fire and intruder alarm systems is desirable
- Be familiar with driving a 4 x 4 both on and off road at day and night
- Valid driving license essential
- Possess a DBS check or willing to have a DBS check and other in-house vetting checks

Each role is assigned a level against our expected behaviour. Your role levels are set out below.

BEHAVIOUR	LEVEL
Think Customer	2
Communication & Trust	2
Taking Personal Responsibility	1
Encouraging Excellence & Commercial Success	1
Working Together	2